



Student Housing and Food Insecurity

Risk Name	Student Destituteness	Timing of Exposure	Ongoing
Risk Owner	Director of Student Assistance & Support Services	Velocity of Impact	Immediate
Risk Description	Housing and food insecurity are byproducts of a student population exposed to income instability and insecurity. As an “access institution” in a diverse urban environment, approximately 70% of UNC Charlotte’s student population receives some form of financial aid. Furthermore, additional segments of the student population, such as international students, are also at risk from an income security point of view. Diminished academic performance is the prevailing consequence of destituteness, but it is also correlated with a higher likelihood of malnutrition, illness, compromised mental health, substance abuse, self harm and suicide.		
Risk Management Philosophy	Institutional exposure to Destituteness is a microcosm of a ubiquitous societal / cultural exposure. At UNC Charlotte, student destituteness tends to be event driven or cyclical in nature, hence response efforts focus on meeting student needs on an interim basis. An inherent tradeoff exists between availability of support resources and student demand for help. In the long run, optimizing students graduating and getting meaningful jobs ultimately solves for long term destituteness exposures.		
Risk Management Techniques	<ul style="list-style-type: none"> ✔ Well communicated and regularly used online reporting system for reporting “Care & Concern for an Individual” (Maxient) ✔ Multiple cross departmental committees assessing campus incidents of destituteness (Niner Care, Basic Needs, etc.) ✔ Multiple programs to provide funding and food to students with food insecurities (Swipe Out Hunger, Food Pantry, etc.) ✔ SASS works effectively with the Financial Aid Office to optimize utilization of grants and loans for vetted students in need ✔ NCCARE360 system creates efficient access to federal, state and local based emergency funds to help student destituteness ✘ UNC Charlotte’s Student Emergency Fund program is able to address financial needs timely 🟡 Developing effort to leverage leftovers from on campus food preparation for distribution to students in need 🟡 Student temporary housing program available for up to eight students at any given time for up to 60 days at a time 		
Impact (all data as of 6.30.20)	Expected Impact & Likelihood	Worst Case Impact & Likelihood	Indicators
Emergency Fund Response Rate (as a % of student requests)	50% @ 90%	25% @ 50%	Destituteness Maxient Reports
Temp Housing Requests Denied (number of annual instances)	0 @ 90%	2 @ 5%	Mecklenburg Food Insecurity Statistics
			Healthy Range < 5 / Month Actual 16  < 4.1% 

Peaceful Demonstration / Protest

Risk Name	Peaceful Demonstration		Timing of Exposure	Ongoing	
Risk Owner	AVC for Student Affairs		Velocity of Impact	Real Time	
Risk Description	<p>Demonstration activity varies dramatically, including protests, marches, camp outs, sit-ins, takeovers, or simply distribution of information. Demonstrations can also result from planned or unplanned activities, like speakers, movies, or displays by campus based or external parties. If improperly addressed, demonstrations can result in disruptions to operations, damage to our brand, and safety risks ranging from mental and emotional impacts, to physical harm including heat exhaustion, injuries from fire, debris, or other interpersonal violence. UNC Charlotte traditionally has less demonstration activity than other campuses and only a few have garnered local media attention. All campus demonstrations to date have been peacefully managed by the Demonstration Activity Resource Team (DART), none have required police assistance to address acts of violence or vandalism.</p>				
Risk Management Philosophy	<p>UNC Charlotte is content neutral and supports a culture of free expression and debate by facilitating a safe learning environment to exercise First Amendment rights while minimizing interference with University operations. Supporting First Amendment rights can create residual risk that community members may be exposed to emotionally stressful situations. With that said, campus Policies and DART engagement minimize the risk of physical harm and operational disruption from peaceful demonstrations.</p>				
Risk Management Techniques	<ul style="list-style-type: none"> ✔ DART members train at least twice a year, proactively identify trends/issues, and discuss appropriate approaches/response ✔ A central website shares DART's philosophy, approach and policies, while collecting data on concerns and upcoming activities ✔ The DART proactively engages organizers including providing campus Policies and potential consequences of noncompliance ✔ Based on activity assessments, DART members may either passively monitor or physically attend demonstration activities ✔ DART members are experienced and are on call to prioritize deployment at work and even during non-traditional work hours ✔ The DART Coordinator regularly interacts with UComm on relevant demonstration topics or events ✔ DART Members can issue warnings, end demonstration activities, or as a last resort request campus police to address threats 				
Management Assessment of Effectiveness					
Impact (all data as of 12.31.20)	Expected Impact & Likelihood	Worst Case Impact & Likelihood	Indicators	Internal/External Complaints	DART Member Experience
Injuries From Demonstration	< 2 @ 90%	100 @ 1%	Healthy Range	< Last Year	Ave > 2 Yrs
Days of Operational Disruption	≤ 1 @ 90%	5 @ 1%	Actual	0 ↔	> 2 Yrs ↔